

The Lux Collective and Polytechnics Mauritius unite to elevate hospitality talent



CEO of The Lux Collective Mr Olivier Chavy (3th from the left) and CEO of Polytechnics, Mauritius Ltd Mr Yamal Matabudul (7th from the left) with the SALT of Palmar resort team.

Mauritius, 6 February 2025 – The Lux Collective, in partnership with Polytechnics Mauritius Ltd., has selected a cohort of experienced professionals to embark on the **Certificate in Tourism and Hospitality Operations Programme**. This collaboration provides participants with the opportunity to build essential industry skills and lays the groundwork for further development, including potential enrolment in the Diploma in Tourism and Hospitality Management. This initiative reflects The Lux Collective's commitment to professional growth and service excellence in hospitality.

The programme, which officially began on January 17, 2025, marks a milestone in The Lux Collective's vision to elevate its workforce. Thirty-five team members from all six resorts – LUX* Belle Mare, LUX* Le Morne, LUX* Grand Gaube, LUX* Grand Baie, Tamassa, SALT of Palmar – and Île Des Deux Cocos have completed their preparatory classes and are now set to embark on their educational journey.

An investment in people and potential

Designed to open new avenues for career progression, the six-month programme equips participants with essential knowledge and skills in areas such as customer service, IT essentials, and workplace competencies through the PolyCORE module. This initiative, made possible through government funding under the tertiary education scheme by Polytechnics Mauritius Ltd., highlights The Lux Collective's joint efforts to facilitate tertiary education opportunities for its experienced professionals.

Diversity and leadership in action

The programme emphasises inclusivity and representation, with 40% of participants being women and over 60% holding leadership positions such as Supervisors and Assistant Heads of Departments. The Lux Collective thus demonstrates its dedication to nurturing future leaders across all levels of the organisation.

Spanning diverse departments such as Culinary, Spa, Front Office and Maintenance, it included 16 Supervisors, 3 Managers and 1 Head of Department among the cohort from all six properties, in addition to Ile Des Deux Cocos.

A commitment to growth and excellence

Participants underwent a rigorous preparatory phase, including training in academic writing, presentation skills, and Harvard referencing – tools that will serve them well throughout the certificate programme. With assessments ranging from exams to project presentations, the programme ensures participants gain practical and theoretical expertise. Graduates of the certificate programme will have the opportunity to advance to a diploma level, deepening their skillset and opening doors to further career advancement.

A vision for the future

This initiative is the cornerstone of a broader strategy by The Lux Collective to cultivate a culture of continuous learning and professional development. With plans to expand the programme in coming years, The Lux Collective positions itself as a leader in employee empowerment within the hospitality industry.

“Our vision has always been about our people – their growth, aspirations, and potential. What truly sets this programme apart is its unwavering focus on developing talents. By igniting ambition and fostering growth within our team, we reinforce our belief that our Team Members are the heart of our organisation. When they flourish, so do our brands. As a global hospitality leader, this programme stands as a testament to our vision—investing in individuals not only strengthens our teams but elevates the entire industry,” **said Olivier Chavy, CEO of The Lux Collective.**

The launch event featured Mr Yamal Matabudul, CEO of Polytechnics Mauritius Ltd., who applauded The Lux Collective for its forward-thinking approach to workforce development. Together, the two organisations reaffirmed their commitment to shaping the future of hospitality in Mauritius through education and opportunity.

LUX*
RESORTS & HOTELS

tamassa

salt

SOCIO



About The Lux Collective

The Lux Collective (“TLC”) is a Mauritian-born global luxury hotel operator and manages brands [LUX*](#), [SALT](#), [TAMASSA](#), [SOCIO](#) and Café LUX*.

At the heart of its purpose, TLC makes each moment matter and cares about what matters. Putting people first is the core of TLC's culture as well as staying true to the values of being passionate, responsible and innovative in all that it does. By providing comfort through thoughtful and exquisite designs, TLC creates experiences that make each moment matter for all guests. It is committed to operating in a considered and respectful manner that is mindful of future generations.

Through its signature Groupwide sustainability project Tread Lightly, The Lux Collective promises an eco-conscious stay throughout its hotels. Its partnership with Altruistiq, a group of CO2 experts, focuses on the environmental footprint and ensures that emission sources are tracked using the highest international Science-Based standard.

Growing the global presence, TLC currently manages 18 operating resorts and hotels in Mauritius, Maldives, Ile de la Reunion, China and Tanzania, and with 15 more hotels in its development pipeline in Asia, the Middle East and Africa.

An affiliate member of IBL, a major economic player in the Indian Ocean and a public-listed leader of the "Top 100" Mauritian companies, IBL is active in key sectors of the Mauritian economy, with a global portfolio of approximately 300 subsidiaries and associated companies.

About LUX*

At [LUX*](#), time is luxury. LUX* helps people to celebrate life by delivering consistently on the promise of a different kind of luxury; hospitality that is Lighter. Brighter. In a world where a deeper sense of connection can be hard to reach, even on vacation, it enables guests to break from the ordinary. Staging exceptional experiences in different locales – whether on the Beach, in the City or in Nature, it transforms the everyday into the extraordinary through elevated service, contemporary spaces and crafted escapes to truly disconnect and relax - **with Life Extraordinary**.

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